## BERKELEY FAMILY PRACTICE

## PATIENT PORTAL





MESSAGE YOUR PROVIDER, NURSE, OR ANOTHER STAFF MEMBER DIRECTLY!



VIEW LABS &
MEDICAL RECORD



REVIEW MEDICATIONS & REQUEST REFILLS



REQUEST NEW APPOINTMENT



CONNECT TO TELEVISIT (VIRTUAL VIDEO APPOINTMENT)



REVIEW STATUS
OF REFERRAL



REVIEW BILLING STATEMENTS



ACCESS PATIENT EDUCATION & MORE!



STEP 1

download healow

Available on Apple App Store or Google Play



STEP 2

find practice

Use code: JICEAA or Phone Number (843.761.8800)



STEP 3

log-in to portal account

Use your portal username & password



STEP 4

start using the app

Stay connected to maximize your healthcare